



POSITION: Cultural Supporter/Case Manager Full-time
REPORTS TO: Program Coordinator \$25-27.75 per hour

ORGANIZATIONAL OVERVIEW: ConXión to Community (CTC) is a private non-profit established in 1977. Our vision is to enhance the value each person has in a community that nurtures success and fosters social equity. Our mission is—Opening doors to create new opportunities through culturally competent education, workforce development and social services so collectively we can create a better community. Our values: Equity/Opportunity/Education/Community/ Culture/Advocacy/Leadership.

PROGRAM OVERVIEW: ConXión’s Cultural Supporters (both part-time and on-call) work under the direction of the Program Coordinator who is responsible for maintaining engagement of all Cultural Supporters to CPS during the hours of 10:00AM to 7:00PM Monday through Friday. The Cultural Broker (CB) Program is a coordinated partnership between the Santa Clara County Department of Family and Children’s Services (DFCS), Juvenile Probation Department (JPD), and ConXión. This partnership enables referrals of children and their families who are experiencing multiple risk factors to access voluntary child-focused, culturally relevant community-led service. The intent of this program is to reduce disproportionality among Latinos and Native American in the child welfare system. The job description may not be a complete listing of all miscellaneous, incidental or other duties that may be assigned during normal operations.

GENERAL RESPONSIBILITIES:

- Ensure that the social worker, or another representative of the DFCS, and the family have a mutual understanding of events and expectations.
- Accompany the social worker or another representative of the DFCS to the location of the family when requested.
- Assist the social worker or another representative of the DFCS to understand the cultural context of the presenting concern.
- Assist the family to understand the cultural context of the allegation.
- Assess family and develop Case Plan.
- Case management services to include referrals and linkages to resources.
- Be available to facilitate a meaningful conversation between the social worker or another representative of the DFCS, and then assists in finding resources for client.
- Assist the social worker or another representative of the DFCS and family to understand the resources available to them.
- Assist the family to understand the child welfare process and expectations.
- Be available to social worker or another representative of the DFCS and family for 30-days after the presenting consultation for meetings and phone calls.

- Participates in internal and community committees and task forces as assigned.
- Attend monthly trainings/meetings.

ESSENTIAL SKILLS, KNOWLEDGE AND ABILITIES:

- Bilingual, bicultural required.-Spanish
- Trained in Child & Family Practice Model (CFPM)
- Ability to adapt and be flexible with scheduled visits.
- Strong interpersonal skills.
- Must be familiar with the community/resources where they live.
- Ability to work independently as well as a team member.

MINIMUM QUALIFICATIONS:

Must have a Bachelor’s Degree in Social Work or other related field and a minimum of two (2) years of work experience in providing direct case management services to clients with the following exceptions:

- For applicant that do not possess a Bachelor’s Degree in Social Work or other related field, life experience can be substituted and/or six-years’ experience providing direct case management services to similar population will be accepted.

A strong knowledge of the Latino and Native American culture, community resources and the ability to successfully engage with families is also required. Applicant must demonstrate knowledge of the cultural, religious, regional, ethnic, social, linguistic, gender and sexual orientation needs of the community being served.

- Knowledge of values, beliefs, and child welfare practices of cultural groups.
- Experience navigating child welfare service delivery and supportive systems within communities.
- California driver’s license and car insurance.
- No car accidents in last three (3) years.
- Clean and sober for a minimum of three (3) years.
- Out of DFCS a minimum of three (3) years.
- Pass Life Scan background clearance.
- Must be fully vaccinated including booster.
- Be at least 21 years of age.

EQUAL OPPORTUNITY EMPLOYER

TO APPLY, PLEASE FAX RESUME TO 408-288-9248 or email to lrchavez@conxion.org

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